



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES
HUMAN RESOURCES ADMINISTRATION

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Report # MCA40

HRA FACTS:

SEPTEMBER 2025

CASH ASSISTANCE

Cash Assistance Unduplicated Recipients

(1 month) ^A

	<u>SEPTEMBER 2025</u>	<u>AUGUST 2025</u>	<u>SEPTEMBER 2024</u>	<u>SEPTEMBER 2020</u>
Recurring Assistance	601,757	603,795	573,112	391,424
Emergency Assistance Only ^B	594,086	596,192	566,909	386,380
	7,671	7,603	6,203	5,044
FAP (formerly AFDC)	155,259	155,709	157,934	123,891
60 Month converted to SNA	133,315	132,959	124,418	94,504
SNA (formerly HR)	313,183	315,127	290,760	173,037
Cases	338,297	340,055	320,371	216,293
FAP (formerly AFDC)	64,174	64,378	66,182	52,360
60 Month converted to SNA	42,004	41,855	38,935	29,112
SNA (formerly HR)	232,119	233,822	215,254	134,821
Children	219,759	220,388	213,623	164,918
FAP (formerly AFDC)	98,487	99,074	100,073	85,146
60 Month converted to SNA	78,070	77,950	73,336	58,963
SNA (formerly HR)	43,202	43,364	40,214	20,809

Cash Assistance Unduplicated Recipients

(12 Months) ^C

Recurring Assistance	866,551	867,768	809,023	571,537
Emergency Assistance Only ^B	738,662	737,925	674,662	482,587
	127,889	129,843	134,361	88,950

Total Cash Assistance

Gross Expenditures ^A

FAP (formerly AFDC)	\$220,858,086	\$220,356,268	\$202,380,718	\$131,856,024
60 Month converted to SNA	\$47,064,794	\$47,586,198	\$48,135,167	\$35,654,219
SNA (formerly HR)	\$27,856,883	\$27,492,257	\$25,898,055	\$20,559,720
	\$145,936,409	\$145,277,813	\$128,347,496	\$75,642,085

EMPLOYMENT

HRA Assisted Entries into Employment ^D

Retention:	1,658	1,656	1,594	1,771
Retention - 3 Months	86%	89%	85%	84%
Retention - 6 Months	78%	80%	79%	68%

SNAP

SNAP Recipients

Cash Assistance	1,777,892	1,775,169	1,804,020	1,705,337
Non-Cash Assistance & SSI	599,288	597,199	570,860	422,410
	1,178,604	1,177,970	1,233,160	1,282,927

SNAP Households

Cash Assistance	1,068,466	1,065,845	1,077,478	998,272
Non-Cash Assistance & SSI	325,494	324,513	305,892	217,822
	742,972	741,332	771,586	780,450

PUBLIC HEALTH INSURANCE

Medicaid Enrollees (HRA Administered)

Medicaid - Only	1,541,148	1,564,655	1,637,093	1,550,283
Managed Care Enrollees	624,077	640,699	721,676	797,684
	663,119	661,779	672,034	879,553
Child Health Plus Enrollees	239,791	242,589	246,713	161,529

SSI

SSI Recipients

Aged	346,197	345,077	353,335	388,410
Disabled & Blind	97,276	96,855	99,348	99,960
	248,921	248,222	253,987	288,450

<u>CHILD SUPPORT ENFORCEMENT</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Total Cases (With Orders)	180,407	180,829	189,053	244,100
CA Support Cases	18,302	18,509	19,605	27,336
NCA Support Cases	162,105	162,320	169,448	216,764
Total Collections - \$000	62,165	48,691	61,722	69,273
<u>HOMELESSNESS:</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
<u>PREVENTION OR DIVERSION</u> ^E				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	8.80%	9.10%	8.10%	9.90%
<u>DOMESTIC VIOLENCE SERVICES</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Office of Domestic Violence:				
Average Number of Families Served per Day	761	748	786	797
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<u>HASA</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Total HASA Cases	34,673	34,523	32,855	33,978
Family Cases	2,598	2,616	2,609	3,016
Single Cases	32,075	31,907	30,246	30,962
Homemaker Cases	16	16	15	39
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<u>HOME CARE</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Total Home Care Cases	305,452	305,261	291,961	214,437
Total Home Attendant Cases	1,730	1,724	1,841	2,224
Housekeeper Cases	224	224	271	625
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	303,498	303,313	289,849	211,588
<u>ADULT PROTECTIVE SERVICES</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Referrals Received	2,881	3,013	2,769	1,473
Assessment cases	6,049	6,483	5,725	3,254
Undercare Cases	6,153	6,101	5,685	6,410
<u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u>	<u>AUGUST 2025</u>	<u>JULY 2025</u>	<u>AUGUST 2024</u>	<u>AUGUST 2020</u>
Total Supportive Housing Beds	14,280	14,280	14,280	13,988

Source: New York City Human Resources Administration,
Office of Performance Management & Data Analytics, September 2025.
For more detailed information call (929) 221-7043

^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

^C Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.