



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION

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Report # MCA40

HRA FACTS:

JULY 2025

| <u>CASH ASSISTANCE</u>                                   | <u>JULY 2025</u>     | <u>JUNE 2025</u>     | <u>JULY 2024</u>     | <u>JULY 2020</u>     |
|----------------------------------------------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Cash Assistance Unduplicated Recipients</b>           |                      |                      |                      |                      |
| <b>(1 month) <sup>A</sup></b>                            | <b>602,894</b>       | <b>601,136</b>       | <b>563,178</b>       | <b>387,355</b>       |
| Recurring Assistance                                     | 596,278              | 595,145              | 557,953              | 382,373              |
| Emergency Assistance Only <sup>B</sup>                   | 6,616                | 5,991                | 5,225                | 4,982                |
| FAP (formerly AFDC)                                      | 155,209              | 154,764              | 155,394              | 124,383              |
| 60 Month converted to SNA                                | 132,518              | 131,754              | 122,710              | 92,135               |
| SNA (formerly HR)                                        | 315,167              | 314,618              | 285,074              | 170,837              |
| <b>Cases</b>                                             | <b>340,312</b>       | <b>339,409</b>       | <b>315,076</b>       | <b>213,939</b>       |
| FAP (formerly AFDC)                                      | 64,334               | 64,145               | 65,284               | 52,516               |
| 60 Month converted to SNA                                | 41,610               | 41,414               | 38,313               | 28,466               |
| SNA (formerly HR)                                        | 234,368              | 233,850              | 211,479              | 132,957              |
| <b>Children</b>                                          | <b>219,525</b>       | <b>219,129</b>       | <b>210,258</b>       | <b>163,680</b>       |
| FAP (formerly AFDC)                                      | 98,715               | 98,768               | 98,664               | 85,323               |
| 60 Month converted to SNA                                | 77,851               | 77,413               | 72,541               | 57,700               |
| SNA (formerly HR)                                        | 42,959               | 42,948               | 39,053               | 20,657               |
| <b>Cash Assistance Unduplicated Recipients</b>           |                      |                      |                      |                      |
| <b>(12 Months) <sup>C</sup></b>                          | <b>861,191</b>       | <b>855,609</b>       | <b>790,435</b>       | <b>580,060</b>       |
| Recurring Assistance                                     | 732,860              | 729,083              | 661,748              | 487,311              |
| Emergency Assistance Only <sup>B</sup>                   | 128,331              | 126,526              | 128,687              | 92,749               |
| <b>Total Cash Assistance</b>                             |                      |                      |                      |                      |
| <b>Gross Expenditures <sup>A</sup></b>                   | <b>\$221,377,953</b> | <b>\$214,036,101</b> | <b>\$197,524,102</b> | <b>\$131,246,140</b> |
| FAP (formerly AFDC)                                      | \$47,792,431         | \$45,889,442         | \$45,994,786         | \$36,159,357         |
| 60 Month converted to SNA                                | \$27,790,706         | \$26,987,437         | \$26,078,556         | \$19,891,291         |
| SNA (formerly HR)                                        | \$145,794,816        | \$141,159,222        | \$125,450,760        | \$75,195,492         |
| <u>EMPLOYMENT</u>                                        | <u>JULY 2025</u>     | <u>JUNE 2025</u>     | <u>JULY 2024</u>     | <u>JULY 2020</u>     |
| <b>HRA Assisted Entries into Employment <sup>D</sup></b> | <b>1,618</b>         | <b>1,571</b>         | <b>1,372</b>         | <b>1,558</b>         |
| Retention:                                               |                      |                      |                      |                      |
| Retention - 3 Months                                     | 89%                  | 86%                  | 85%                  | 81%                  |
| Retention - 6 Months                                     | 79%                  | 82%                  | 76%                  | 67%                  |
| <u>SNAP</u>                                              | <u>JULY 2025</u>     | <u>JUNE 2025</u>     | <u>JULY 2024</u>     | <u>JULY 2020</u>     |
| <b>SNAP Recipients</b>                                   | <b>1,787,477</b>     | <b>1,796,291</b>     | <b>1,800,504</b>     | <b>1,664,464</b>     |
| Cash Assistance                                          | 600,869              | 600,617              | 568,008              | 417,249              |
| Non-Cash Assistance & SSI                                | 1,186,608            | 1,195,674            | 1,232,496            | 1,247,215            |
| <b>SNAP Households</b>                                   | <b>1,072,314</b>     | <b>1,076,627</b>     | <b>1,073,239</b>     | <b>973,546</b>       |
| Cash Assistance                                          | 326,564              | 326,255              | 303,848              | 213,544              |
| Non-Cash Assistance & SSI                                | 745,750              | 750,372              | 769,391              | 760,002              |
| <u>PUBLIC HEALTH INSURANCE</u>                           | <u>JULY 2025</u>     | <u>JUNE 2025</u>     | <u>JULY 2024</u>     | <u>JULY 2020</u>     |
| <b>Medicaid Enrollees (HRA Administered)</b>             | <b>1,577,497</b>     | <b>1,598,865</b>     | <b>1,643,526</b>     | <b>1,552,778</b>     |
| Medicaid - Only                                          | 656,980              | 673,509              | 733,935              | 792,116              |
| Managed Care Enrollees                                   | 674,379              | 672,734              | 670,466              | 859,068              |
| <b>Child Health Plus Enrollees</b>                       | <b>245,858</b>       | <b>247,035</b>       | <b>239,012</b>       | <b>165,833</b>       |
| <u>SSI</u>                                               | <u>JULY 2025</u>     | <u>JUNE 2025</u>     | <u>JULY 2024</u>     | <u>JULY 2020</u>     |
| <b>SSI Recipients</b>                                    | <b>346,508</b>       | <b>349,700</b>       | <b>352,549</b>       | <b>391,609</b>       |
| Aged                                                     | 97,198               | 98,121               | 99,329               | 101,680              |
| Disabled & Blind                                         | 249,310              | 251,579              | 253,220              | 289,929              |

|                                                                           |                         |                        |                         |                         |
|---------------------------------------------------------------------------|-------------------------|------------------------|-------------------------|-------------------------|
| <b><u>CHILD SUPPORT ENFORCEMENT</u></b>                                   | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Total Cases (With Orders)                                                 | 181,488                 | 181,957                | 191,190                 | 248,488                 |
| CA Support Cases                                                          | 18,524                  | 18,568                 | 19,914                  | 27,683                  |
| NCA Support Cases                                                         | 162,964                 | 163,389                | 171,276                 | 220,805                 |
| Total Collections - \$000                                                 | 51,328                  | 67,513                 | 52,522                  | 81,354                  |
| <b><u>HOMELESSNESS:</u></b>                                               | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| <b><u>PREVENTION OR DIVERSION</u></b> <sup>E</sup>                        |                         |                        |                         |                         |
| Clients Successfully Diverted at PATH<br>from Entering a Homeless Shelter | 10.30%                  | 10.00%                 | 6.30%                   | 10.60%                  |
| <b><u>DOMESTIC VIOLENCE SERVICES</u></b>                                  | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Office of Domestic Violence:                                              |                         |                        |                         |                         |
| Average Number of Families Served per Day                                 | 754                     | 752                    | 800                     | 799                     |
| Nonresidential Program Active Caseload                                    | N/A                     | N/A                    | N/A                     | N/A                     |
| <b><u>HASA</u></b>                                                        | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Total HASA Cases                                                          | 34,326                  | 34,145                 | 32,721                  | 33,865                  |
| Family Cases                                                              | 2,612                   | 2,612                  | 2,614                   | 3,035                   |
| Single Cases                                                              | 31,714                  | 31,533                 | 30,107                  | 30,830                  |
| Homemaker Cases                                                           | 14                      | 13                     | 16                      | 40                      |
| Rental Assistance/Housing Cases                                           | N/A                     | N/A                    | N/A                     | N/A                     |
| <b><u>HOME CARE</u></b>                                                   | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Total Home Care Cases                                                     | 304,647                 | 305,528                | 286,077                 | 219,747                 |
| Total Home Attendant Cases                                                | 1,687                   | 1,807                  | 1,870                   | 2,222                   |
| Housekeeper Cases                                                         | 227                     | 243                    | 279                     | 630                     |
| Long Term Home Health Care Cases                                          | 0                       | 0                      | 0                       | 0                       |
| Managed Long Term Care                                                    | 302,733                 | 303,478                | 283,928                 | 216,895                 |
| <b><u>ADULT PROTECTIVE SERVICES</u></b>                                   | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Referrals Received                                                        | 2,800                   | 3,149                  | 2,369                   | 1,510                   |
| Assessment cases                                                          | 6,257                   | 6,470                  | 4,895                   | 2,540                   |
| Undercare Cases                                                           | 6,015                   | 5,978                  | 5,710                   | 6,475                   |
| <b><u>OFFICE OF SUPPORTIVE AND AFFORDABLE<br/>HOUSING SERVICES</u></b>    | <b><u>JUNE 2025</u></b> | <b><u>MAY 2025</u></b> | <b><u>JUNE 2024</u></b> | <b><u>JUNE 2020</u></b> |
| Total Supportive Housing Beds                                             | 14,280                  | 14,280                 | 14,280                  | 14,000                  |

Source: New York City Human Resources Administration,  
Office of Performance Management & Data Analytics, July 2025.  
For more detailed information call (929) 221-7043

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

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Report # Q03

## HRA FACTS QUARTERLY SUPPLEMENT JULY 2025

### CASH ASSISTANCE (CA)\*

#### RECIPIENTS BY BOROUGH

|                     | Persons | Cases  |
|---------------------|---------|--------|
| Manhattan           | 17,759  | 7,849  |
| Bronx               | 59,990  | 24,629 |
| Queens              | 27,777  | 11,736 |
| Brooklyn            | 42,131  | 17,119 |
| Staten Island       | 6,541   | 2,543  |
| Others <sup>d</sup> | 1,011   | 458    |
| Total               | 155,209 | 64,334 |

### Family Assistance Program (FAP)<sup>b</sup>

| Persons | Cases  |
|---------|--------|
| 17,759  | 7,849  |
| 59,990  | 24,629 |
| 27,777  | 11,736 |
| 42,131  | 17,119 |
| 6,541   | 2,543  |
| 1,011   | 458    |
| 155,209 | 64,334 |

### Safety Net Assistance (SNA)<sup>c</sup>

| Persons | Cases   |
|---------|---------|
| 48,888  | 40,580  |
| 91,209  | 70,289  |
| 61,007  | 43,684  |
| 100,463 | 69,888  |
| 11,914  | 8,564   |
| 1,686   | 1,363   |
| 315,167 | 234,368 |

### 60 mo. Converted to SNA

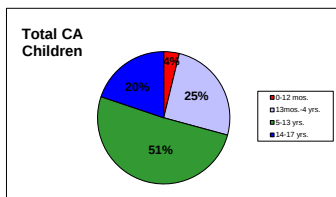
| Persons | Cases  |
|---------|--------|
| 16,697  | 5,676  |
| 56,156  | 17,690 |
| 16,428  | 5,141  |
| 36,365  | 11,149 |
| 6,706   | 1,899  |
| 166     | 55     |
| 132,518 | 41,610 |

### BENEFITS

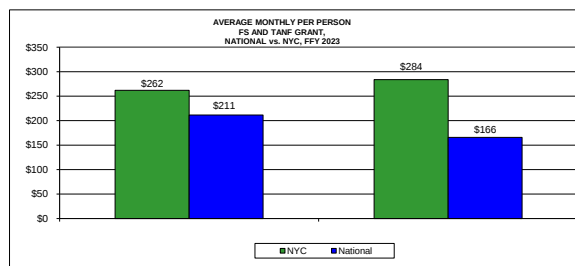
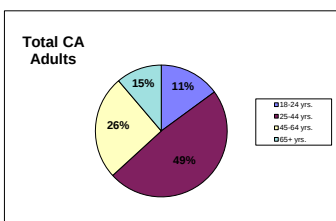
|                                             | JULY 2025<br>Family Size | JULY 2024<br>Family Size | JULY 2023<br>Family Size |
|---------------------------------------------|--------------------------|--------------------------|--------------------------|
| Total Maximum Cash Assistance               | 1                        | 3                        | 1                        |
| Grant by Household size                     | \$398                    | \$789                    | \$398                    |
| NYS Maximum Shelter Allowance: Private Only | \$215                    | \$400                    | \$215                    |
| Average CA Grant                            | \$463                    | \$788                    | \$474                    |
| Average Food Stamp benefit <sup>f</sup>     | \$233                    | \$698                    | \$227                    |

### CA POPULATION BY AGE GROUP

| Ages               | FAP | SNA | 60 Mo. Converted to SNA |
|--------------------|-----|-----|-------------------------|
| Children:          |     |     |                         |
| 0-12 months        | 2%  | 1%  | 0%                      |
| 13 month - 4 years | 16% | 5%  | 4%                      |
| 5 - 13 years       | 23% | 8%  | 20%                     |
| 14 - 17 years*     | 8%  | 3%  | 9%                      |



| Adults        | FAP | SNA | 60 Mo. Converted to SNA |
|---------------|-----|-----|-------------------------|
| 18 - 24 years | 4%  | 9%  | 2%                      |
| 25 - 44 years | 11% | 28% | 9%                      |
| 45 - 64 years | 2%  | 21% | 2%                      |
| 65+           | 0%  | 11% | 0%                      |



### CASELOAD PROFILE:

#### Citizenship: (Case Head)

|                       | FAP | SNA | 60 Mo. Converted to SNA |
|-----------------------|-----|-----|-------------------------|
| Citizen               | 90% | 74% | 93%                     |
| Permanent Resident    | 9%  | 18% | 7%                      |
| Asylum/Refugees/Other | 2%  | 3%  | 0%                      |

#### Education: (Adult Case Head)

|                     | FAP | SNA | 60 Mo. Converted to SNA |
|---------------------|-----|-----|-------------------------|
| 0 to 8th grade      | 3%  | 7%  | 3%                      |
| 9th to 11th grade   | 22% | 26% | 30%                     |
| HS or post HS grade | 74% | 66% | 67%                     |

| Sex           | FAP | SNA | 60 Mo. Converted to SNA |
|---------------|-----|-----|-------------------------|
| Male Adults   | 20% | 54% | 18%                     |
| Female Adults | 80% | 46% | 82%                     |

| Children                                 | FAP  | SNA  | 60 Mo. Converted to SNA |
|------------------------------------------|------|------|-------------------------|
| Avg # of Children per case               | 1.45 | 0.19 | 1.96                    |
| Cases with Children under 3 <sup>g</sup> | 34%  | 4%   | 9%                      |

| Ethnicity: (Case Head) | FAP | SNA | 60 Mo. Converted to SNA |
|------------------------|-----|-----|-------------------------|
| Black                  | 39% | 45% | 49%                     |
| Hispanic               | 50% | 36% | 43%                     |
| White                  | 6%  | 9%  | 5%                      |
| Other                  | 4%  | 10% | 2%                      |

### DSS/HRA/DHS

Total Full-Time Employees

JULY 2025  
12,452

APRIL 2025  
12,524

JULY 2024  
12,675

JULY 2023  
12,534

\* Total percentage is rounded for category 14 - 17 years

\*\* As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.

a Formerly referred to as Public Assistance.

b Formerly Aid to Families with Dependant Children (AFDC).

c Formerly Home Relief (HR).

d Non-NYC residents included.

e Food Stamp Eligibility Report represents data from Jul 2025/ Jul 2024/ Jul 2023

f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.

g Data includes children not in school.