



CITY OF NEW YORK HUMAN RESOURCES ADMINISTRATION
HIV/AIDS Services Administration
375 Pearl Street | New York | NY 10038

HASA FACTS

September 2025

I. PROGRAM ADMISSION & CASELOAD DATA

	September 2025	September 2024	FY to Date
Information and Referral Inquiries	761	821	2,274
Applications Received (See reverse for referral sources)	413	512	1,276
Applications Ineligible: Did Not Meet Medical Criteria	10	16	28
Applications Pending	45	48	76
Applications Withdrawn by Referral Source	22	17	68
Applications Eligible	336	431	1,104
Reopened Cases	177	255	599
Cases Assigned	357	495	1,181
Cases Closed	314	507	913

Numbers Served	September 2025	September 2024	Last 12 Months ³
Cases	34,743	33,088	37,527
Clients (Medically-eligible members of cases) ¹	35,167	33,501	38,007
ACMs (Non-medically-eligible members of cases) ²	8,670	8,567	9,844
Total persons served by HASA	43,837	42,068	47,851

Cases By Type	September 2025		September 2024	
Single Cases	32,064	92.3%	30,436	92.0%
Family Cases	2,591	7.5%	2,589	7.8%
Intake ⁴	88	0.3%	63	0.2%
Total	34,743	100%	33,088	100%

II. CLIENT DEMOGRAPHICS

Gender	September 2025		September 2024	
Male Adults	24,072	68.5%	22,793	68.0%
Female Adults	11,072	31.5%	10,681	31.9%
Male Children (17 and under)	10	0.0%	13	0.0%
Female Children (17 and under)	13	0.0%	14	0.0%
Total	35,167	100%	33,501	100%

Race/Ethnicity	September 2025		September 2024	
African-American	18,208	51.8%	17,327	51.7%
Latino	12,210	34.7%	11,534	34.4%
White	3,090	8.8%	2,956	8.8%
Asian/Pacific Islander/Native American	409	1.2%	382	1.1%
Unknown	1,250	3.6%	1,302	3.9%
Total	35,167	100%	33,501	100%

Residency	September 2025		September 2024	
Bronx	14,460	41.1%	13,868	41.4%
Brooklyn	10,090	28.7%	9,651	28.8%
Manhattan	6,134	17.4%	5,848	17.5%
Queens	3,727	10.6%	3,370	10.1%
Staten Island	665	1.9%	690	2.1%
Unknown	91	0.3%	74	0.2%
Total	35,167	100%	33,501	100%

¹ Number of clients served may exceed number of active cases as a case may include more than one client.

² Associated Case Members.

³ Reports the unduplicated number of served cases within the current month and previous 11 months.

⁴ Cases at ServiceLine (Intake unit) pending release from correctional facilities.

Referral Sources (New Applications)	September 2025		September 2024	
	Applications	% of Total	Applications	% of Total
Hospitals	109	26.4%	86	16.8%
Corrections	1	0.2%	6	1.2%
CBOs	61	14.8%	84	16.4%
Self Referral	213	51.6%	302	59.0%
Other	29	7.0%	34	6.6%
Total	413	100.0%	512	100.0%

III. HOUSING ASSISTANCE DATA (CASES) ⁵

Housing	Occupancy by Borough					Total Occupancy
	Bronx Occupancy	Brooklyn Occupancy	Manhattan Occupancy	Queens Occupancy	Staten Island ⁶ Occupancy	
Emergency Housing						
Commercial MOU/SRO/family	535	355	260	51	12	1,213
Transitional Congregate Facility	154	130	388	98	0	770
Subtotal	689	485	648	149	12	1,983
Non-Emergency Supported Housing						
Scatter - Site	979	922	246	197	45	2,389
Permanent Congregate ⁷	826	409	1,000	N/A	N/A	2,235
Subtotal	1,805	1,331	1,246	197	45	4,624
Non-Emergency Housing						
NYCHA Apts	173	198	239	30	11	651
Rental Assistance (Private Market) ⁸						
Standard	150	113	73	13	6	355
Enhanced	90	82	60	19	1	252
Above Enhanced	9190	6,290	2,850	2,706	497	21,533
Subtotal	9,430	6,485	2,983	2,738	504	22,140
Total	12,097	8,499	5,116	3,114	572	29,398

IV. Personal Care Services

	September 2025		September 2024	
	Number of Cases	% of Caseload	Number of Cases	% of Caseload
Homemaking	15	0.0%	13	0.0%

V. INCOME SUPPORT DATA

Cash Assistance (Cases)

Temporary Assistance to Needy Families (TANF)	1,143	3.3%	1,413	4.3%
Safety Net (SN)	28,445	81.9%	27,398	82.8%

Federal Income (Individuals) ⁹

Supplemental Security Income (SSI)	6,475	18.4%	6,559	19.6%
Social Security Disability (SSD)	3,233	9.2%	3,226	9.6%
Receiving both SSI & SSD	1,888	5.4%	1,913	5.7%
Veterans Administration (VA)	84	0.2%	83	0.2%
Clients w/Earned Income	2935	8.3%	2600	7.8%

⁵ As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

⁶ There are currently no emergency transitional facilities on Staten Island.

⁷ There are currently no non-emergency congregate facilities in Queens or Staten Island.

⁸ As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant. Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

⁹ These figures represent all active HASA individuals with or without cash assistance.