

Human Resources Administration

CA - October 5,2025 - Weekly Report

CA - Weekly Caseload Engagement Status

	A	B	C	D	E	F	G	H	I
		October 5, 2025		7 Days	September 28, 2025		77 Days	July 20, 2025	
		#	%	Change	#	%	Change	#	%
1	Total ACTIVE CASES - NYCWAY	331,345		(3,696)	335,041		(3,832)	335,177	
2	Active Single Issue Cases	7,359		198	7,161		294	7,065	
3	Total UNDERCARE CASES	323,986	100.0%	(3,894)	327,880	100.0%	(4,126)	328,112	100.0%
4	INDEFINITELY UNENGAGEABLE	83,783	25.9%	(422)	84,205	25.7%	(1,500)	85,283	26.0%
5	Case Head on SSI	2,206	0.7%	(65)	2,271	0.7%	(126)	2,332	0.7%
6	HASA Case	29,925	9.2%	(25)	29,950	9.1%	51	29,874	9.1%
7	Child Only Cases (ages 17 and under)	12,203	3.8%	(103)	12,306	3.8%	(165)	12,368	3.8%
8	Case Head Age 60 or Over	39,449	12.2%	(229)	39,678	12.1%	(1,260)	40,709	12.4%
9	TEMPORARILY UNENGAGEABLE	7,977	2.5%	(198)	8,175	2.5%	(153)	8,130	2.5%
10	*Temporarily Incapacitated - Health	854	0.3%	(43)	897	0.3%	44	810	0.2%
11	Child Under 3 Months	798	0.2%	6	792	0.2%	15	783	0.2%
12	*SSI Pending/Appealing	1,491	0.5%	(88)	1,579	0.5%	(270)	1,761	0.5%
13	Temporarily Exempt	4,758	1.5%	(73)	4,831	1.5%	69	4,689	1.4%
14	Pending WeCARE Scheduling/Outcome	76	0.0%	0	76	0.0%	(11)	87	0.0%
15	TOTAL UNENGAGEABLE CASES	91,760	28.3%	(620)	92,380	28.2%	(1,653)	93,413	28.5%
16	TOTAL ENGAGEABLE CASES	217,149	67.0%	(2,606)	219,755	67.0%	(9,760)	226,909	69.2%
17	ENGAGED	100,184	43.1%	(1,068)	101,252	43.0%	3,786	96,398	41.1%
18	WORK	51,131	22.0%	(1,333)	52,464	22.3%	3,622	47,509	20.2%
19	Employment	49,483	21.3%	(1,319)	50,802	21.6%	3,628	45,855	19.5%
20	* -Budgeted	35,273	15.2%	(1,163)	36,436	15.5%	442	34,831	14.8%
21	- < 20 hrs	16,274	7.0%	(503)	16,777	7.1%	136	16,138	6.9%
22	- 20+ & <30 hrs	10,484	4.5%	(316)	10,800	4.6%	269	10,215	4.4%
23	- 30+ hrs	8,515	3.7%	(344)	8,859	3.8%	37	8,478	3.6%
24	-Not Budgeted: No Aid to Continue	14,145	6.1%	(150)	14,295	6.1%	3,217	10,928	4.7%
25	-Grant Diversion	65	0.0%	(6)	71	0.0%	(31)	96	0.0%
26	Wage Subsidy	0	0.0%	0	0	0.0%	0	0	0.0%
38	Community Service	0	0.0%	0	0	0.0%	0	0	0.0%
39	-WeCARE	0	0.0%	0	0	0.0%	0	0	0.0%
40	Other Work Activity	3	0.0%	0	3	0.0%	2	1	0.0%
41	Substance Abuse Residential Treatment	1,645	0.7%	(14)	1,659	0.7%	(8)	1,653	0.7%
42	OTHER PARTICIPATION	49,053	21.1%	265	48,788	20.7%	164	48,889	20.8%
43	Education/Training	1,503	0.6%	64	1,439	0.6%	263	1,240	0.5%
44	Job Search Under 12weeks	38,514	16.6%	244	38,270	16.2%	414	38,100	16.2%
45	Job Search 12weeks (+)	0	0.0%	0	0	0.0%	0	0	0.0%
46	Student over age 15	3,479	1.5%	28	3,451	1.5%	(174)	3,653	1.6%
47	Substance Abuse Treatment	1,324	0.6%	(4)	1,328	0.6%	(110)	1,434	0.6%
48	Substance Abuse/Job Search	68	0.0%	(4)	72	0.0%	(9)	77	0.0%
49	Substance Abuse/Training	0	0.0%	0	0	0.0%	0	0	0.0%
50	Wellness/Rehab/WeCARE	318	0.1%	7	311	0.1%	54	264	0.1%
51	WeCARE & Substance Abuse	46	0.0%	(10)	56	0.0%	(11)	57	0.0%
52	WeCARE Vocational Rehabilitation	2,993	1.3%	(46)	3,039	1.3%	(204)	3,197	1.4%
53	WeCARE Concurrent Activity	23	0.0%	0	23	0.0%	(2)	25	0.0%
54	Needed at Home	785	0.3%	(14)	799	0.3%	(57)	842	0.4%
55	IN ENGAGEMENT PROCESS	115,397	49.7%	(1,500)	116,897	49.6%	(14,087)	129,484	55.2%
56	*Call -in Appointment Scheduled	9,540	4.1%	130	9,410	4.0%	828	8,712	3.7%
57	* Eligibility Call-In Appointment Scheduled	1,266	0.5%	(24)	1,290	0.5%	(263)	1,529	0.7%
58	WeCARE Assessment Scheduled	12,926	5.6%	148	12,778	5.4%	740	12,186	5.2%
59	In Review Process	91,665	39.5%	(1,754)	93,419	39.7%	(15,392)	107,057	45.6%
60	IN SANCTION PROCESS	1,511	0.7%	(43)	1,554	0.7%	521	990	0.4%
61	Conciliation/Conference/NOI	791	0.3%	(96)	887	0.4%	418	373	0.2%
62	*Awaiting Conciliation Scheduling	80	0.0%	45	35	0.0%	51	29	0.0%
63	Fair Hearing	640	0.3%	8	632	0.3%	52	588	0.3%
64	-Contesting	448	0.2%	7	441	0.2%	20	428	0.2%
65	-Not Contesting	192	0.1%	1	191	0.1%	32	160	0.1%
66	SANCTION IN EFFECT	57	0.0%	5	52	0.0%	20	37	0.0%
67	UNENGAGED	15,077	6.5%	(668)	15,745	6.7%	7,287	7,790	3.3%

* Indicator includes WeCARE Cases

Note: On May 23,2016 MIS corrected the logic in NYCWAY to identify Employment cases moving action codes 18DA to WORW5 and 155G, 155Q to INT01. This impacted decrease in Employment -Grant Diversion Cases and increase in Job Search and Call-in appointment Scheduled since May 29, 2016.

Note: On September 15,2013 MIS corrected the logic in NYCWAY to identify 60 Month Converted cases using case type 16 or 17 with a state charge code of 60 or 63. This impacted decrease in 60 Month Converted Cases category and increase in SNET category since September 15, 2013.

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