



**Department of
Housing Preservation
& Development**

HPD Online

User Guide

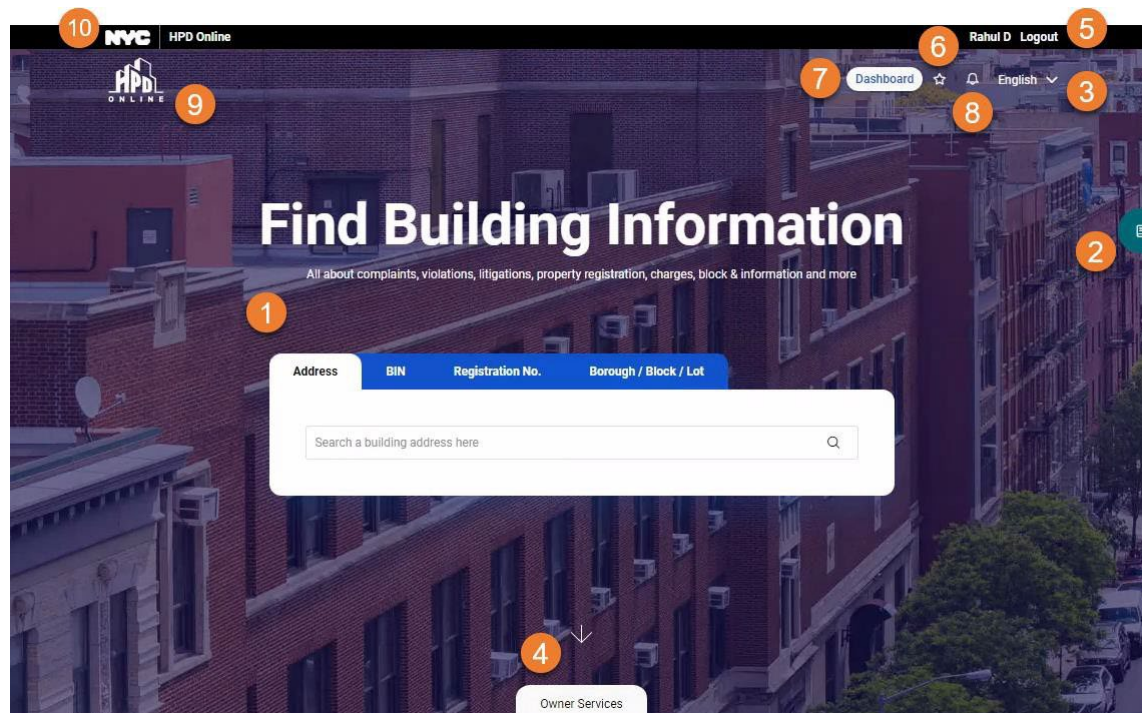
(Revision Date: 09/2025)

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1 Home Page

URL: [HPDOnline - Home \(nyc.gov\)](https://hpdonline.nyc.gov)



1. Find Building Information

Search building via any of the following

- Address
- Building Identification Number (BIN)
- Registration Number
- Borough / Block / Lot

3. Language

Dropdown list to select the display language of *HPD Online*, English selected by default.

Note: Language is available in all screens.

5. Login / Logout

Option to login/logout of *HPD Online*.

Logged-in user has some additional features, e.g. saving favorite addresses/buildings for quick access.

Note: Login/Logout is available in all screens.

2. Glossary

Button to open the slide-over panel to display definitions of the terms displayed on *home page*.

Note: Glossary is available in all screens that display terms that need to be explained.

4. Owner Services

Clicking *down-arrow* or *Owner Services* label scrolls the screen up to show *Owner Services* section that displays links of owner portals.

6. Favorites

Favorites icon is available only to logged-in user.

Clicking this icon navigates user to *Favorites* page to view the addresses saved in the favorites list.

Note: Favorites icon is available in all screens, only to logged-in user.

7. Dashboard

Dashboard button is available only to logged-in user.

This button navigates user to Owner Services Dashboard that displays widgets with summary of owner portals and their links.

Note: Dashboard button is available in all screens, only to logged-in user.

8. Notifications

<this feature will be available in future>

9. HPD Online Logo

HPD Online logo is the home button.

Note: HPD Online logo is available in all screens, clicking which brings the user to home page.

10. NYC Logo

Link to the Official Website of the City of New York.

Note: NYC logo is available in all screens.

1.1 Find Building Information

Address

- Textbox to search address via free text
- Clicking inside blank textbox displays the following
 - Favorites
 - For logged-in user, it displays count of addresses saved by user as favorites, and on click navigates user to *Favorites* page displaying list of saved addresses.
 - For not logged-in user, it displays zero count, and on click asks you to login.
 - Last five searched addresses
 - Displayed as type ahead suggestions; clicking one, navigates user to *Building Information* screen of that address.
- Typing 3 or more characters displays the following
 - Top five matching addresses
 - Displayed as type ahead suggestions
- Searching via free text displays matching addresses in *Search Result* page

BIN

- Textbox to search address via Building Identification Number

Registration No.

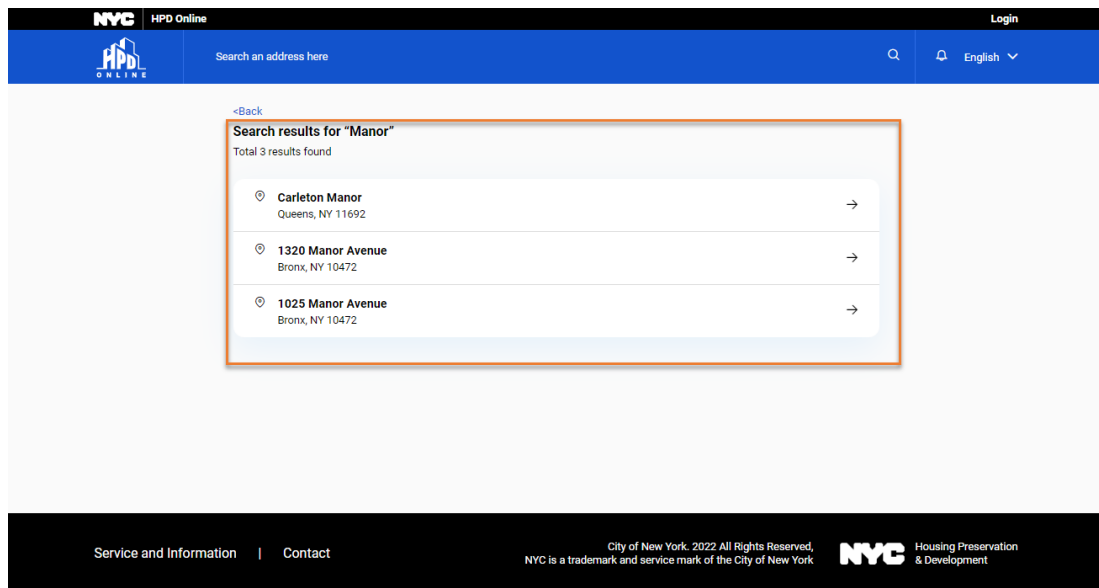
- Textbox to search address via Registration Number

Borough / Block / Lot

- Dropdown and textboxes to search address via Borough, Block, and Lot

1.1.1 Search Result page

Search Result page displays list of addresses matching with the entered search criteria that may not result in a unique address, e.g. search via *Address, Borough/Block/Lot*.

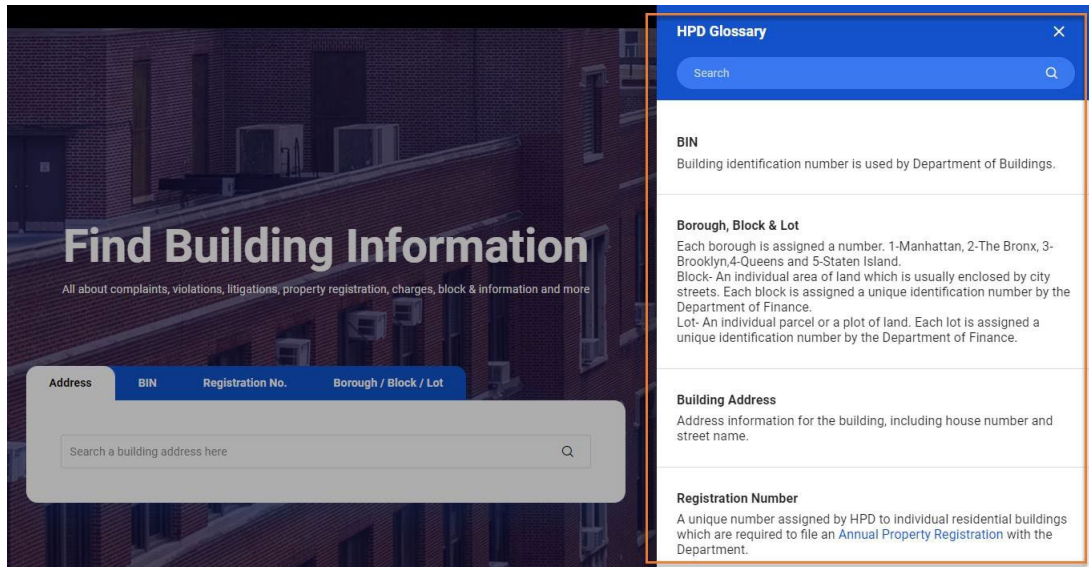


Clicking one of the search results, navigates user to *Building Information* screen.

Search result is not displayed when it's a unique search, e.g. search via *Registration Number* directly opens the *Building Information* screen.

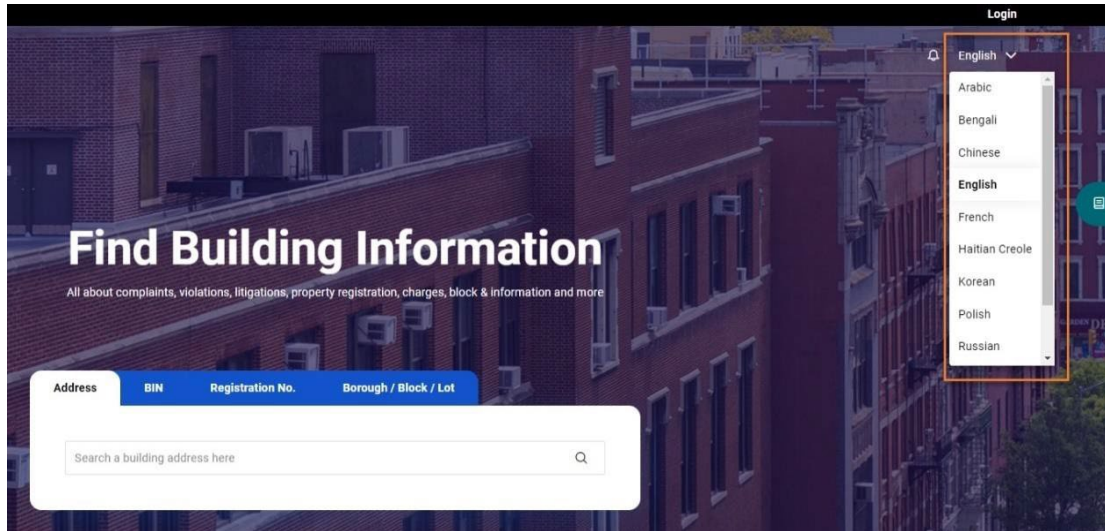
1.2 Glossary

Glossary slide-over panel displays definitions of the terms displayed on home page.



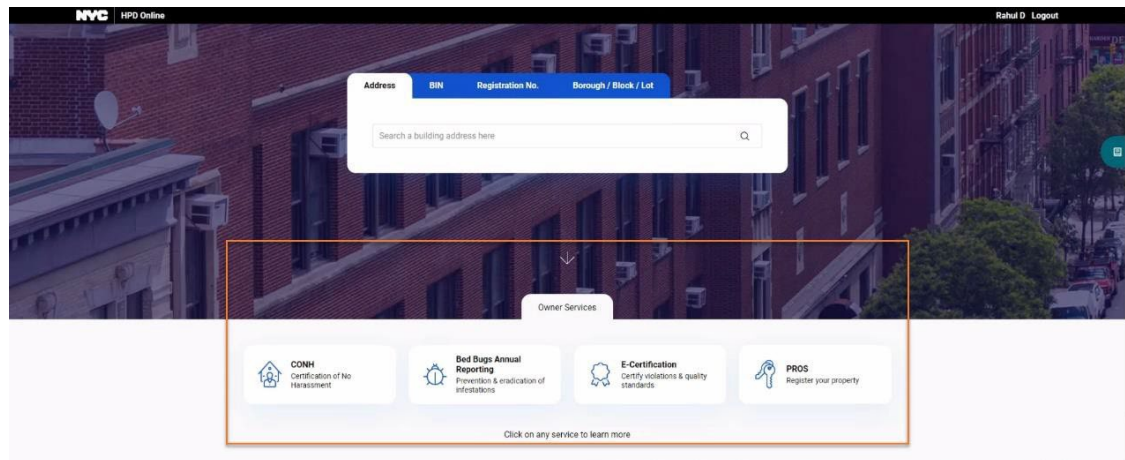
1.3 Language

Default display language of HPD Online is English. Clicking <selected language> opens dropdown list to select other display languages.

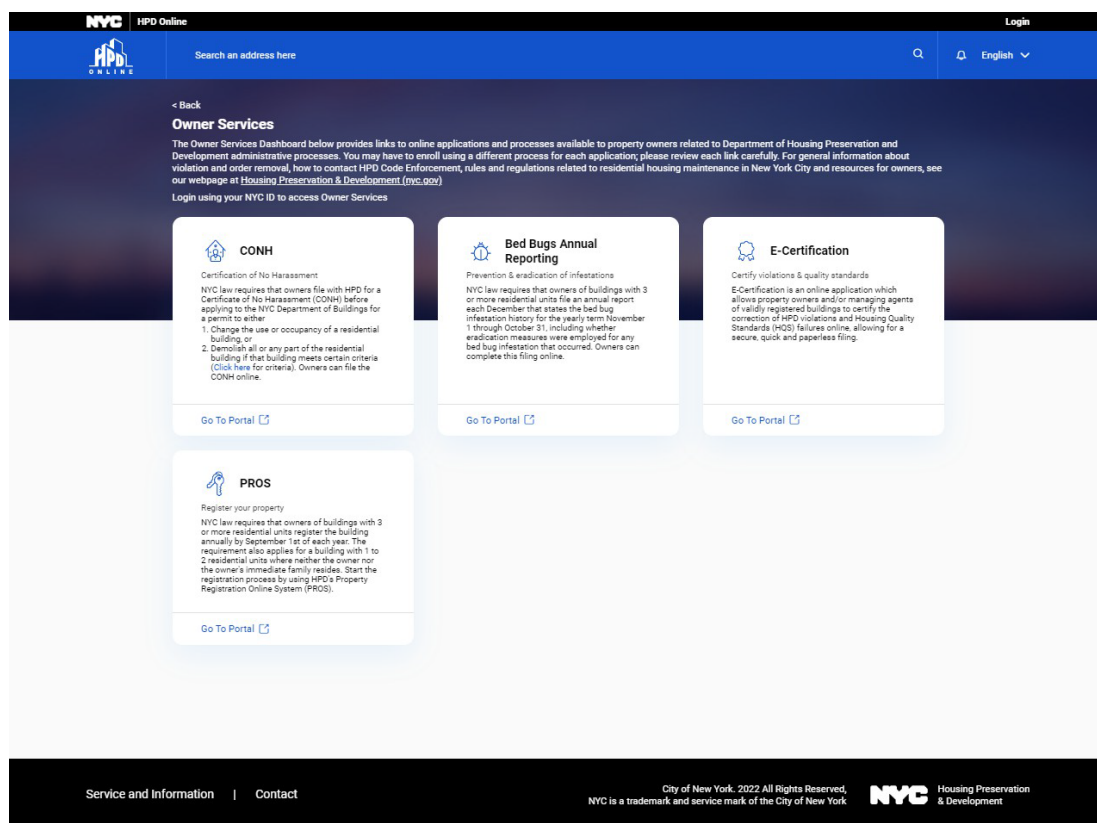


1.4 Owner Services

Owner Services section at the bottom of the home page displays list of owner portals and their links. The list may extend to include more owner portals in future.

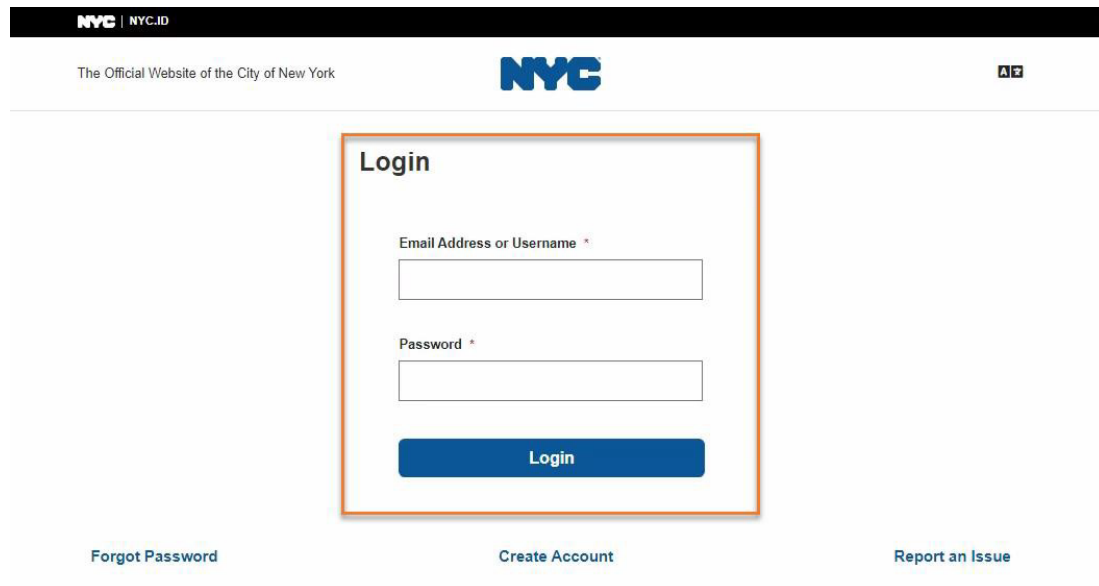


Clicking a link navigates logged-in user to respective portal, and not logged-in user to *Owner Services Dashboard* that displays widgets with summary & link of owner portals.



1.5 Login / Logout

Login is through the existing NYC.ID login screen. *Logout* logs the user out and navigates to HPD Online home page.



The screenshot shows the NYC.ID login interface. At the top, there is a black header with the NYC.ID logo on the left and a small accessibility icon on the right. Below the header, the text "The Official Website of the City of New York" is on the left, and the NYC logo is in the center. The main content area features a "Login" form box with a title "Login". Inside the box, there are two input fields: "Email Address or Username" and "Password", both with asterisks indicating they are required. Below these fields is a blue "Login" button. At the bottom of the page, there are three links: "Forgot Password", "Create Account", and "Report an Issue".

NYC | NYC.ID

The Official Website of the City of New York

NYC

Login

Email Address or Username *

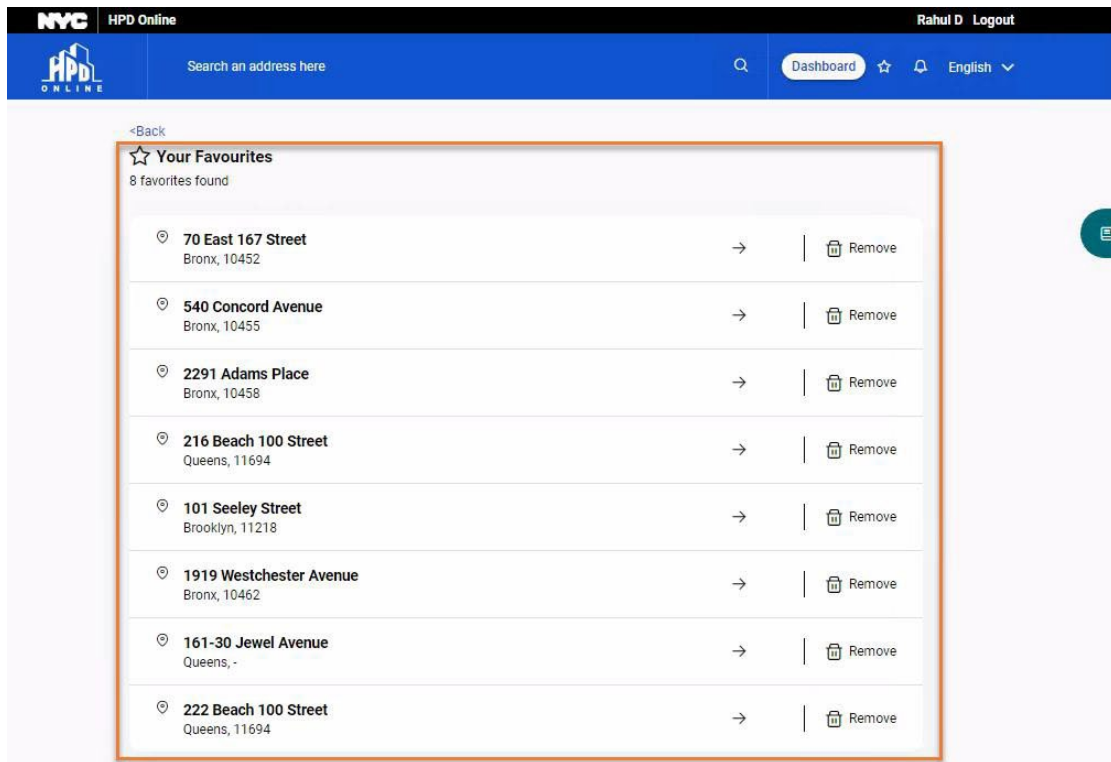
Password *

Login

[Forgot Password](#) [Create Account](#) [Report an Issue](#)

1.6 Favorites

Favorites page displays list of addresses saved by logged-in user as favorites.



Clicking an address in the *Favorites* list navigates logged-in user to *Building Information* screen of that address.

1.7 Dashboard

Clicking *Dashboard* button on home page (visible only to logged-in user) opens *Owner Services* Dashboard that displays widgets with summary & link of owner portals. The Dashboard may display additional widgets for more owner portals in future.

NYC HPD Online Note: You are logged in as a generic HPD user HPD Staff

Search an address here

[Dashboard](#) [English](#)

< Back

Owner Services

The Owner Services Dashboard below provides links to online applications and processes available to property owners related to Department of Housing Preservation and Development administrative processes. You may have to enroll using a different process for each application; please review each link carefully. For general information about violation and order removal, how to contact HPD Code Enforcement, rules and regulations related to residential housing maintenance in New York City and resources for owners, see our webpage at [Housing Preservation & Development \(nyc.gov\)](https://www.nyc.gov/hpd).
Login using your NYC ID to access Owner Services

CONH

Certification of No Harassment
NYC law requires that owners file with HPD for a Certificate of No Harassment (CONH) before applying to the NYC Department of Buildings for a permit to either:

1. Change the use or occupancy of a residential building; or
2. Demolish all or any part of the residential building if that building meets certain criteria. (Click here for criteria). Owners can file the CONH online.

[Go To Portal](#)

Bed Bugs Annual Reporting

Prevention & eradication of infestations
NYC law requires that owners of buildings with 3 or more residential units file an annual report each December that states the bed bug infestation history for the yearly term November 1 through October 31, including whether eradication measures were employed for any bed bug infestation that occurred. Owners can complete this filing online.

[Go To Portal](#)

E-Certification

Certify violations & quality standards
E-Certification is an online application which allows property owners and/or managing agents of validly registered buildings to certify the correction of HPD violations and Housing Quality Standards (HQS) failures online, allowing for a secure, quick and paperless filing.

[Go To Portal](#)

PROS

Register your property
NYC law requires that owners of buildings with 3 or more residential units register the building annually by September 1st of each year. The requirement also applies for a building with 1 to 2 residential units where neither the owner nor the owner's immediate family resides. Start the registration process by using HPD's Property Registration Online System (PROS).

[Go To Portal](#)

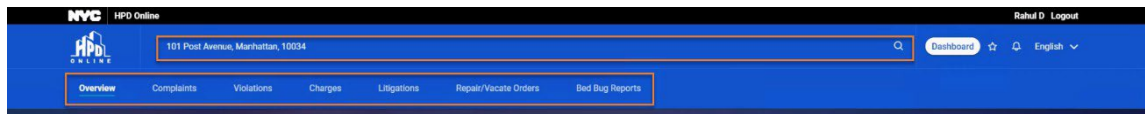
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NYC Housing Preservation & Development

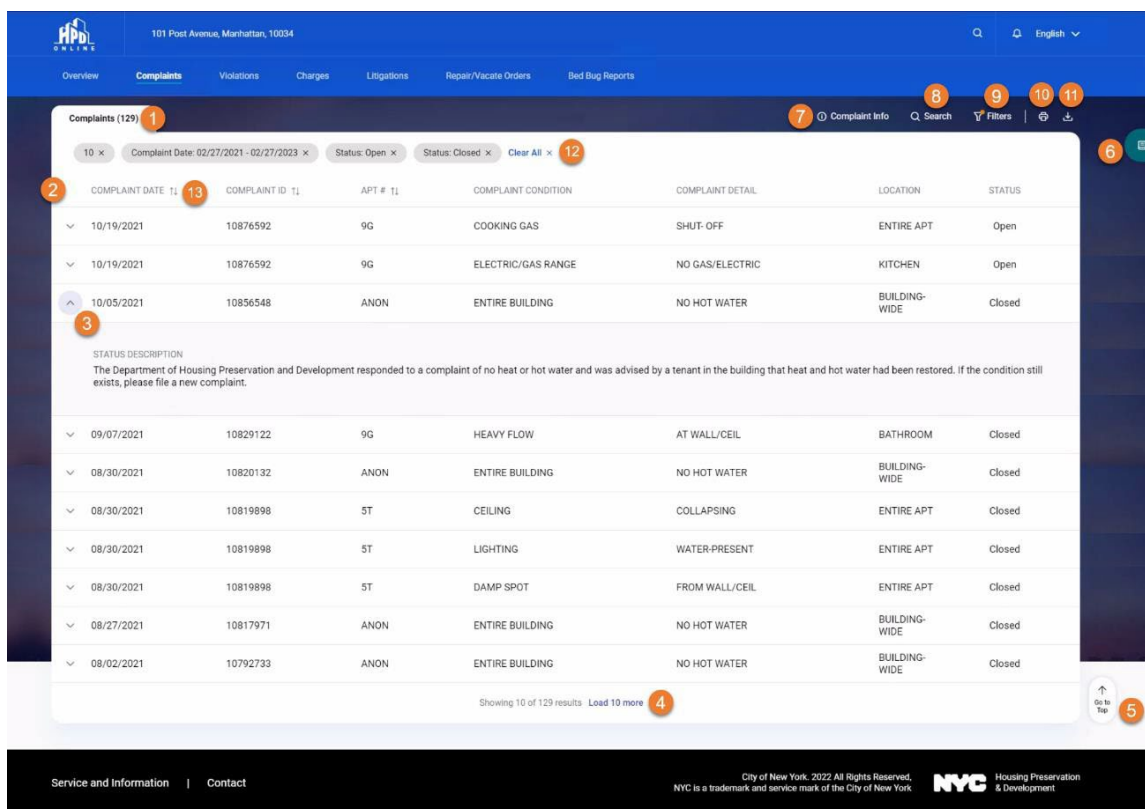
2 Building Information screen - Private Buildings

Building Information screen - Header



- It displays *address* of the searched building, which on click allows searching another address
- Information of the building is categorized and displayed under the following *tabs*
 - 1) Overview
 - 2) Complaints
 - 3) Violations
 - 4) Charges
 - 5) Litigations
 - 6) Repair/Vacate Orders
 - 7) Bed Bug Reports

Common features in the tabs that display list



1. Count

Count of records in the list is displayed in brackets after the list header.

2. Column Headers

Column headers of list attributes.

3. Expand Record

Clicking the arrow on the left of a record in the list, expands it to display additional details. Clicking the arrow again collapses the record.

4. Load More

If there are more than 10 records in the list, only 10 are displayed with the option to *Load More*.

Screens that don't require this feature don't have arrow on the left of the records in the list.

Clicking *Load More* displays additional 10 records, and so on.

5. Go To Top

If the list is scrolled down and the top of the list is not visible, *Go To Top* appears to quickly navigate to the top of the list.

6. Glossary

If the screen has some terms that need explanation, it displays *Glossary* button to open slide-over panel to display definitions of those terms.

7. Info

Clicking the info icon opens a pop-up to display description of the list.

8. Search

Option to narrow down the list by searching record(s) within the list.

9. Filter

Option to narrow down the list by applying filter(s).

10. Print

Option to print the list.

11. Download

Option to download the list in MS Excel or CSV.

12. Applied Search/Filters

The applied search and/or filters are displayed in chips.

A chip can be removed to clear the applied search/filter. *Clear All* towards the right of all the chips clears all the applied search/filters.

13. Sorting

Sorting option with some columns to view the list in ascending/descending order of that column

2.1 Overview

Overview tab displays key data of a building along with the summary of related data.

The screenshot displays the HPD Online interface for the Overview tab of a building at 101 Post Avenue, Manhattan, 10034. The page is divided into several sections:

- Navigation Bar:** Includes the HPD Online logo, the address, a search bar, and a language dropdown (English).
- Overview Tab:** The selected tab, with other options like Complaints, Violations, Charges, Litigations, Repair/Vacate Orders, and Bed Bug Reports.
- Building Details:** A table showing key information:

STATUS: Active	REG #: 104417	RANGE: 99-109	BIN: 1064734	BLOCK: 2219	LOT: 1	CENSUS TRACT: 29300
STORIES: 6	A UNITS: 122	B UNITS: 0	CD: 12	CLASS: B	OWNERSHIP: PVT	BUILDING ID: 26984
- Summary Widgets:** Four cards showing counts for Complaints (129), Violations (85), Building Charges/Fees (149), and Litigations (52). Each card includes a link to view more details.
- Building Summary - Links:** A section with links to various building-related information, including Rent Regulated, Active Lead Exemptions, Bed Bugs Report Filed, Historical Image Cards, Fireproof, Active Vacate Order, Tenant Harassment Findings, Certification of No Harassment Pilot Program, Alternate Enforcement Program (AEP), Underlying Conditions Program (UC), and Heat Sensor Program.
- Property Owner Registration Information:** A section providing information about property registration, including a note that one and two family properties are not required to register with HPD unless the owner or family members live on the premises.

1. Also Known As (AKAs)

If the building is also known by other addresses, those are displayed in chips

2. Building Details

Displays basic details of the building

3. Building Summary - Widgets

Displays summary of complaints, violations, etc. on the building.

4. Building Summary - Links

Displays Yes/No against building statistics, along with the links to respective portals or other tabs within *Building Information* screen.

5. Property Owner Registration Information

If the building is registered, it displays registration (start and end) dates, along with the list of owner(s) and/or contact(s) associated with the building.

6. See on Map

Link to NY City Map that displays searched address on the map.

If the building registration is invalid/expired or the building doesn't require registration, a relevant message is displayed.

7. Print Building Info

Option to print *Overview* tab.

8. Add to Favorites

Clicking *Add to Favorites* adds the building to logged-in user's *Favorites* list.

If the building is added to the *Favorites*, the label displays *Added to Favorites* and the star icon appears yellow.

2.2 Complaints

Complaints tab displays the list of all open and closed complaints registered against the building in the last 2 years.

The list is displayed in the order of *Complaint Date*, latest first.

The screenshot shows the NYC HPD Online interface. The top navigation bar includes 'Overview', 'Complaints' (highlighted), 'Violations', 'Charges', 'Litigations', 'Repair/Vacate Orders', and 'Bed Bug Reports'. The 'Complaints' tab is active, displaying a list of 129 complaints. The table below shows the first 10 results, sorted by 'Complaint Date' (latest first).

COMPLAINT DATE	COMPLAINT ID	APT #	COMPLAINT CONDITION	COMPLAINT DETAIL	LOCATION	STATUS
10/19/2021	10876592	9G	COOKING GAS	SHUT-OFF	ENTIRE APT	Open
10/19/2021	10876592	9G	ELECTRIC/GAS RANGE	NO GAS/ELECTRIC	KITCHEN	Open
10/05/2021	10856548	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
STATUS DESCRIPTION The Department of Housing Preservation and Development responded to a complaint of no heat or hot water and was advised by a tenant in the building that heat and hot water had been restored. If the condition still exists, please file a new complaint.						
09/07/2021	10829122	9G	HEAVY FLOW	AT WALL/CEIL	BATHROOM	Closed
08/30/2021	10820132	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
08/30/2021	10819898	5T	CEILING	COLLAPSING	ENTIRE APT	Closed
08/30/2021	10819898	5T	LIGHTING	WATER-PRESENT	ENTIRE APT	Closed
08/30/2021	10819898	5T	DAMP SPOT	FROM WALL/CEIL	ENTIRE APT	Closed
08/27/2021	10817971	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed
08/02/2021	10792733	ANON	ENTIRE BUILDING	NO HOT WATER	BUILDING-WIDE	Closed

Showing 10 of 129 results | Load 10 more

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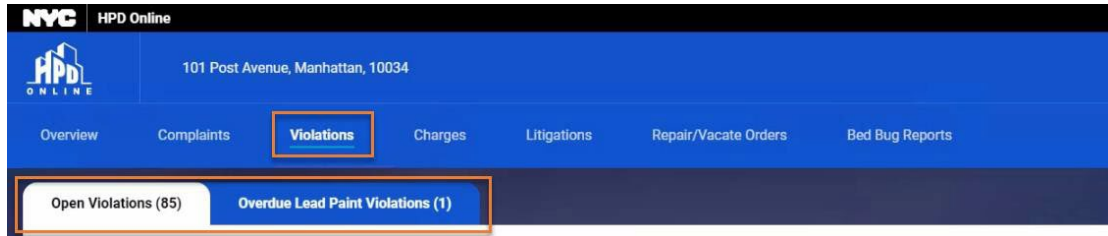
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2.3 Violations

Violations against the building are displayed under the following two tabs

- a. Open Violations
- b. Overdue Lead Paint Violations



2.3.1 Open Violations

Open Violations tab displays the list of open violations against the building.

The list is displayed in the order of *NOV Issued Date*, latest first.

NYC HPD Online 101 Post Avenue, Manhattan, 10034

Overview Complaints **Violations** Charges Litigations Repair/Vacate Orders Bed Bug Reports

Open Violations (21) Overdue Lead Paint Violations (1)

14 x Class: B x Clear All x

VIOLATION ID	CLASS	ORDER # T1	APT # T1	STORY #	REPORTED DATE T1	NOV ISSUED DATE T1
14520719	B	508	5B	5	08/31/2021	09/01/2021
14520722	B	1503	5B	5	08/31/2021	09/01/2021
14520718	B	501	5B	5	08/31/2021	09/01/2021
NOV ID 7459724	NOV TYPE ORIGINAL	CORRECTION BY DATE 10/06/2021	CERTIFICATION BY DATE 10/20/2021	VIOLATION STATUS CIV14 MAILED	VIOLATION STATUS DATE 09/10/2021	
ACTUAL CERT. DATE 09/09/2021						
VIOLATION DESCRIPTION § 27-2005 adm code properly repair the broken or defective light fixture at ceiling in the bathroom located at apt 5b, 5th story, 2nd apartment from east at south						
14520717	B	508	5B	5	08/31/2021	09/01/2021
14520720	B	583	5B	5	08/31/2021	09/01/2021
14520723	B	702	5B	5	08/31/2021	09/01/2021
14520721	B	508	5B	5	08/31/2021	09/01/2021
14480812	B	504	-	1	08/03/2021	08/05/2021
14413196	B	502	1E	1	07/23/2021	07/26/2021
14413193	B	506	1E	1	07/23/2021	07/26/2021

Showing 10 of 21 results. Load 10 more

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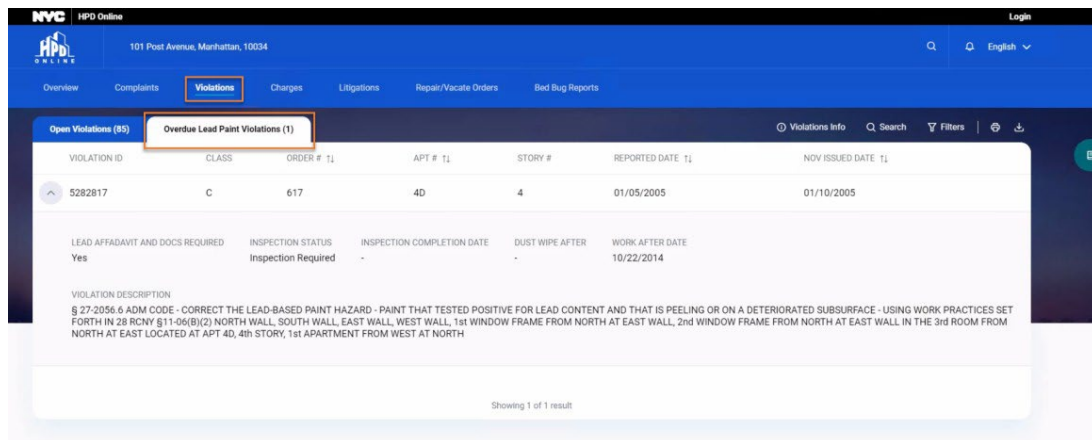
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2.3.2 Overdue Lead Paint Violations

Overdue Lead Paint Violations tab displays the list of overdue lead paint violations against the building.

The list is displayed in the order of *NOV Issued Date*, latest first.



VIOLATION ID	CLASS	ORDER #	APT #	STORY #	REPORTED DATE	NOV ISSUED DATE
5282817	C	617	4D	4	01/05/2005	01/10/2005

LEAD AFFIDAVIT AND DOCS REQUIRED	INSPECTION STATUS	INSPECTION COMPLETION DATE	DUST WIPE AFTER	WORK AFTER DATE
Yes	Inspection Required	-	-	10/22/2014

VIOLATION DESCRIPTION
 § 27-2056.6 ADM CODE - CORRECT THE LEAD-BASED PAINT HAZARD - PAINT THAT TESTED POSITIVE FOR LEAD CONTENT AND THAT IS PEELING OR ON A DETERIORATED SUBSURFACE - USING WORK PRACTICES SET FORTH IN 28 RCNY §11-06(B)(2) NORTH WALL, SOUTH WALL, EAST WALL, WEST WALL, 1st WINDOW FRAME FROM NORTH AT EAST WALL, 2nd WINDOW FRAME FROM NORTH AT EAST WALL IN THE 3rd ROOM FROM NORTH AT EAST LOCATED AT APT 4D, 4th STORY, 1st APARTMENT FROM WEST AT NORTH

Showing 1 of 1 result

2.4 Charges

Charges against the building are displayed under the following three tabs

- a. Work Orders
- b. Fees
- c. Relocation Charges



2.4.1 Work Orders

Work Orders tab displays the list of all open work orders against the building. It also displays *Charge Status* and *Grand Totals* above the list.

The list is displayed in the order of *Award Date*, latest first.

The screenshot shows the HPD Online interface for a building at 101 Post Avenue, Manhattan, 10034. The 'Charges' tab is active, and the 'Work Orders (135)' sub-tab is selected. The interface displays a table of work orders and a summary of charges.

Charge Status	Paid by HPD - Not yet transferred to DOF	Invoiced and Transferred	Total Charges	Grand Totals	Total Charges	Admin Fees	Sales Tax	Grand Total
	\$0.00	\$32,937.56	\$32,937.56		\$32,937.56	\$9,461.29	\$2,822.63	\$45,221.48

WORK ORDER #	WORK ORDER TYPE	CLOSE REASON	AWARD AMOUNT	AWARD DATE	TOTAL CHARGES
E303138	OMO	Other	\$0.00	-	\$0.00
EF15873	OMO	User Error	\$0.00	-	\$0.00
EG17371	OMO	Other	\$0.00	-	\$0.00
E002457	AOR	OMO Completed	\$0.00	-	\$30.01
E002458	AOR	OMO Completed	\$0.00	-	\$144.44
E002464	AOR	Landlord Complied	\$0.00	-	\$0.00
E002468	AOR	OMO Completed	\$0.00	-	\$272.46
E008371	AOR	OMO Completed	\$0.00	-	\$97.88
E010264	AOR	OMO Completed	\$0.00	-	\$2,072.95
E014416	AOR	Landlord Complied	\$0.00	-	\$0.00

Showing 10 of 135 results Load 10 more

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NYC Housing Preservation & Development

www.hpdonline.org/hpdonline/building/26984/charges

2.4.2 Fees

Fees tab displays the list of charges that may be billed to the building by Department of Finance (DOF). It also displays *Totals* of different *Fee Types* above the list.

The list is displayed in the order of *Issue Date*, latest first.

The screenshot shows the HPD Online interface. The 'Charges' tab is selected, and the 'Fees' sub-tab is active. The interface displays a summary of fees and a table of individual charges.

Totals		Totals		Totals		Totals		Totals	
Total Heat & Hot Water Inspection Fee		Total AEP Fees		Total Inspection Fees		Total Property Registration Fees		Total Fees	
\$800.00		\$0.00		\$600.00		\$104.00		\$1,504.00	
FEE #	FEE TYPE	ISSUE DATE	FEE AMOUNT	TRANSFER DATE TO DOF	TRANSFER STATUS TO DOF				
1456819	Property Registration Fee	01/01/2022	\$13.00	05/16/2022	Yes				
1432234	Hot Water Inspection Fee	06/08/2021	\$200.00	06/14/2021	Yes				
1275038	Property Registration Fee	01/01/2021	\$13.00	05/10/2021	Yes				
1254538	INSPECTION FEE	07/30/2020	\$200.00	08/21/2020	Yes				
1101576	Property Registration Fee	01/01/2020	\$13.00	05/18/2020	Yes				
929662	Property Registration Fee	01/01/2019	\$13.00	05/30/2019	Yes				
760160	Property Registration Fee	01/01/2018	\$13.00	05/18/2018	Yes				
620742	Property Registration Fee	01/01/2017	\$13.00	05/14/2017	Yes				
603364	INSPECTION FEE	10/27/2016	\$200.00	11/16/2016	Yes				
602728	INSPECTION FEE	09/29/2016	\$200.00	10/20/2016	Yes				

Showing 10 of 15 results. Load 5 more

2.4.3 Relocation Charges

Relocation Charges tab displays list of *notice of charges* that may be billed to the property, pursuant to relocation services provided by the department.

The list is displayed in the order of *Year*, latest first.

The screenshot shows the HPD Online interface with the 'Relocation Charges' tab selected. The table displays 10 results, sorted by year (latest first). The table has columns for VACATE #, VACATE AGENCY, VACATE CODE, VACATE REASON, YEAR, and MONTHLY RELOCATION TOTAL. The data shows charges for 'ILLEGAL DWELLING UNITS' for the years 2022 and 2021.

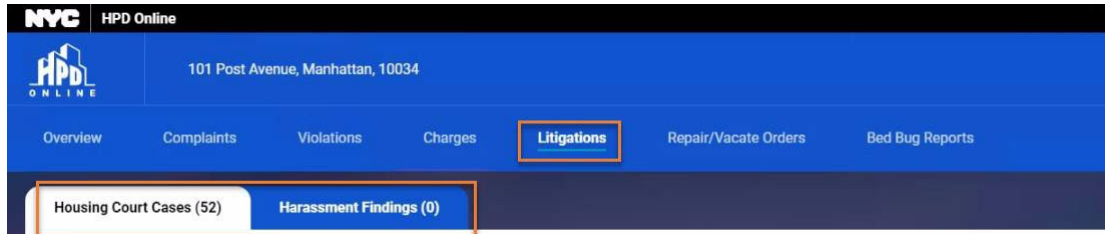
VACATE #	VACATE AGENCY	VACATE CODE	VACATE REASON	YEAR	MONTHLY RELOCATION TOTAL
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$10,524.82
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,890.36
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,508.51
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$1,878.71
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$2,447.55
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2022	\$715.34
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$875.78
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$727.64
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$6,009.06
1269/21	DOB	BDV	ILLEGAL DWELLING UNITS	2021	\$7,226.78

Showing 10 of 10 results

2.5 Litigations

Litigations against the building are displayed under the following two tabs

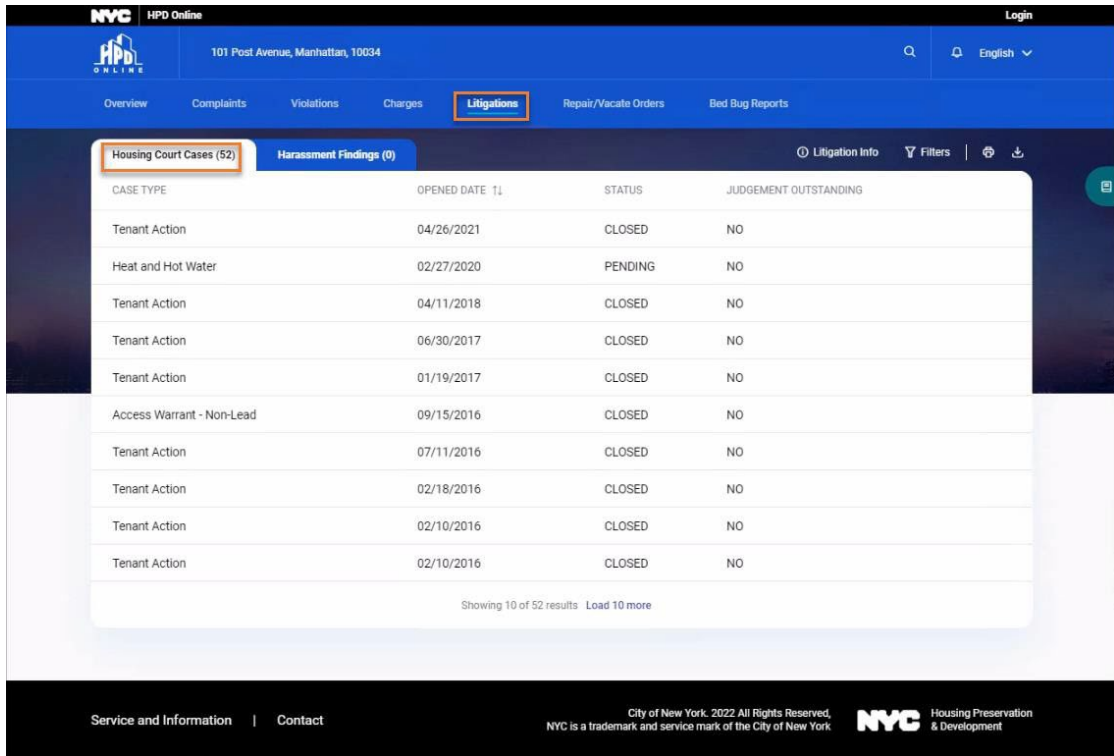
- a. Housing Court Cases
- b. Harassment Findings



2.5.1 Housing Court Cases

Housing Court Cases tab displays the list of cases commenced by HPD or by tenants (naming HPD as a party), seeking orders directing building owner(s) to correct violations or to comply with the requirements of the Housing Maintenance Code and/or awarding HPD civil penalties.

The list is displayed in the order of *Opened Date*, latest first.



The screenshot shows the HPD Online interface. The top navigation bar includes 'Overview', 'Complaints', 'Violations', 'Charges', 'Litigations' (highlighted), 'Repair/Vacate Orders', and 'Bed Bug Reports'. Below this, the 'Housing Court Cases (52)' tab is selected, showing a list of cases. The table has columns for 'CASE TYPE', 'OPENED DATE', 'STATUS', and 'JUDGEMENT OUTSTANDING'. The cases are sorted by 'Opened Date' in descending order. The first case is 'Tenant Action' opened on 04/26/2021, with a status of 'CLOSED' and 'NO' judgement outstanding. The last case in the list is 'Tenant Action' opened on 02/10/2016, with a status of 'CLOSED' and 'NO' judgement outstanding. The footer of the page includes 'Service and Information | Contact', 'City of New York. 2022 All Rights Reserved. NYC is a trademark and service mark of the City of New York', and the 'NYC Housing Preservation & Development' logo.

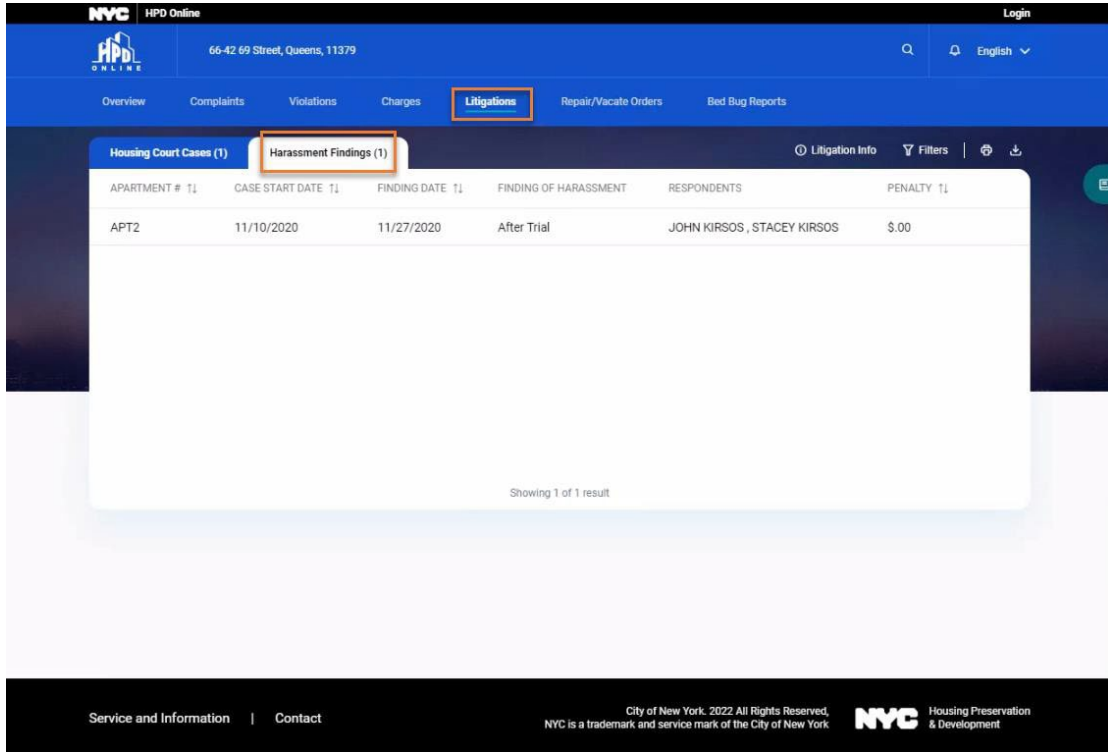
CASE TYPE	OPENED DATE	STATUS	JUDGEMENT OUTSTANDING
Tenant Action	04/26/2021	CLOSED	NO
Heat and Hot Water	02/27/2020	PENDING	NO
Tenant Action	04/11/2018	CLOSED	NO
Tenant Action	06/30/2017	CLOSED	NO
Tenant Action	01/19/2017	CLOSED	NO
Access Warrant - Non-Lead	09/15/2016	CLOSED	NO
Tenant Action	07/11/2016	CLOSED	NO
Tenant Action	02/18/2016	CLOSED	NO
Tenant Action	02/10/2016	CLOSED	NO
Tenant Action	02/10/2016	CLOSED	NO

Showing 10 of 52 results Load 10 more

2.5.2 Harassment Findings

Harassment Findings tab displays the list of cases against building owner(s) commenced by one or more residential lawful occupants/tenants where an allegation of harassment resulted in a finding of harassment in Court.

The list is displayed in the order of *Finding Date*, latest first.



The screenshot shows the HPD Online interface. The 'Litigations' tab is selected in the top navigation bar. Below it, the 'Harassment Findings (1)' sub-tab is active. A table displays the following data:

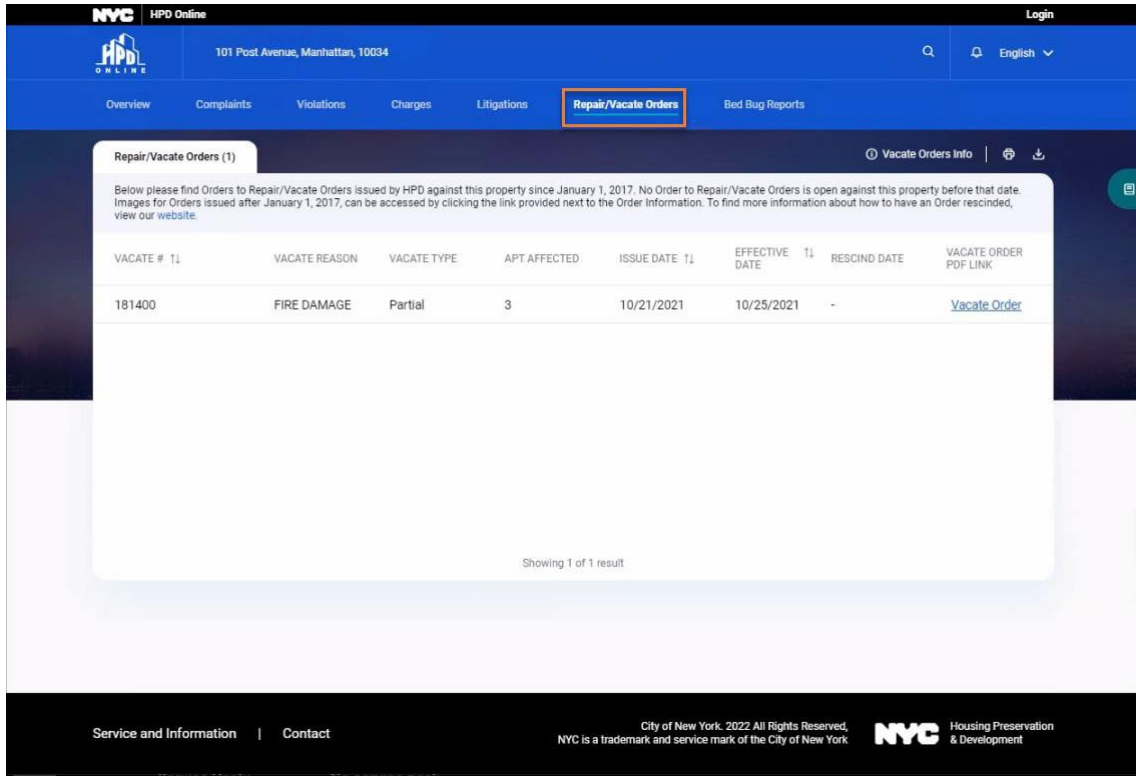
APARTMENT #	CASE START DATE	FINDING DATE	FINDING OF HARASSMENT	RESPONDENTS	PENALTY
APT2	11/10/2020	11/27/2020	After Trial	JOHN KIRSOS , STACEY KIRSOS	\$.00

Below the table, it says 'Showing 1 of 1 result'.

2.6 Repair/Vacate Orders

Repair/Vacate Orders tab displays list of repair or vacate orders for the property. It also allows viewing and downloading the vacate order in PDF format.

The list is displayed in the order of *Issue Date*, latest first.



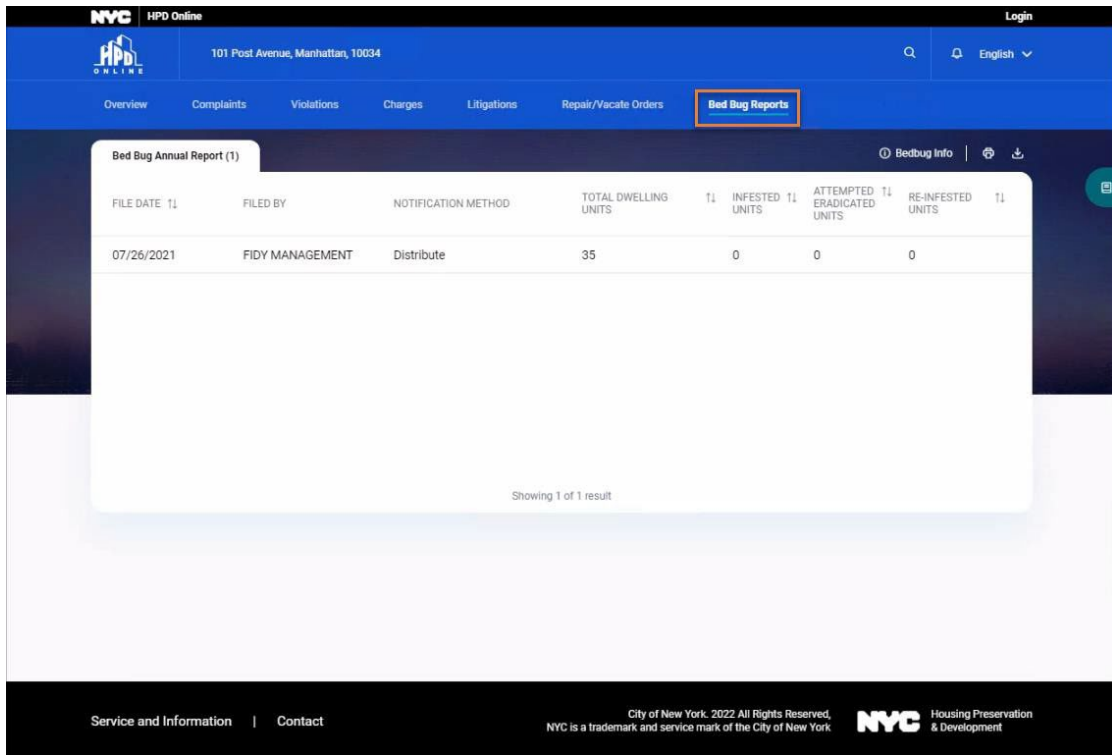
The screenshot shows the HPD Online interface for a property at 101 Post Avenue, Manhattan, 10034. The 'Repair/Vacate Orders' tab is selected, displaying a table of orders. The table has columns for VACATE #, VACATE REASON, VACATE TYPE, APT AFFECTED, ISSUE DATE, EFFECTIVE DATE, RESCIND DATE, and VACATE ORDER PDF LINK. One order is listed with a vacate number of 181400, reason of FIRE DAMAGE, partial type, affecting 3 apartments, issued on 10/21/2021, and effective on 10/25/2021. A link to view the vacate order is provided.

VACATE #	VACATE REASON	VACATE TYPE	APT AFFECTED	ISSUE DATE	EFFECTIVE DATE	RESCIND DATE	VACATE ORDER PDF LINK
181400	FIRE DAMAGE	Partial	3	10/21/2021	10/25/2021	-	Vacate Order

Showing 1 of 1 result

2.7 Bed Bug Reports

Bed Bug Reports tab displays the list of annual reports of bed bug infestations for the property. The list is displayed in the order of *File Date*, latest first.



The screenshot shows the HPD Online interface for a property at 101 Post Avenue, Manhattan, 10034. The 'Bed Bug Reports' tab is selected and highlighted with an orange box. Below the navigation bar, a modal window titled 'Bed Bug Annual Report (1)' displays a table of reports. The table has columns for File Date, Filed By, Notification Method, Total Dwelling Units, Infested Units, Attempted Eradicated Units, and Re-infested Units. A single report is listed for 07/26/2021, filed by FIDY MANAGEMENT, with a notification method of Distribute, 35 total dwelling units, 0 infested units, 0 attempted eradicated units, and 0 re-infested units. The footer of the modal indicates 'Showing 1 of 1 result'.

FILE DATE	FILED BY	NOTIFICATION METHOD	TOTAL DWELLING UNITS	INFESTED UNITS	ATTEMPTED ERADICATED UNITS	RE-INFESTED UNITS
07/26/2021	FIDY MANAGEMENT	Distribute	35	0	0	0

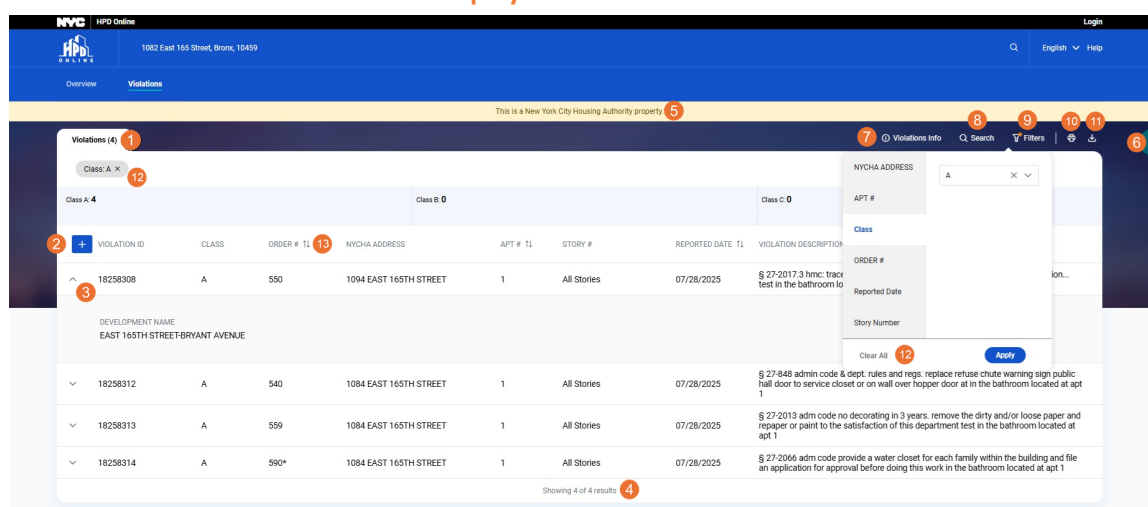
3 Building Information screen - NYCHA Buildings

Building Information screen – Header



- It displays the primary *address* of the searched building, which on click allows searching another address
- Information of the building is categorized and displayed under the following *tabs*
 - 1) Overview
 - 2) Violations

Common features in the tabs that display list



1. Count

Count of records in the list is displayed in brackets after the list header.

2. Expand All

Clicking the Plus expands all records and displays all additional details. Clicking again collapses all of the records.

3. Expand Record

Clicking the arrow on the left of a record in the list, expands it to display additional details. Clicking the arrow again collapses the record. Screens that don't require this feature don't have arrow on the left of the records in the list.

4. Display Count/Load More

The list displays up to 200 records initially. If there are more than 200 records, an option to *Load More* and *Load All* is displayed. Clicking *Load More* displays an additional 200 records. Clicking *Load All* displays all records.

5. NYCHA Banner

Specifies that this is a New York City Housing Authority property (NYCHA).

6. Glossary

If the screen has some terms that need explanation, it displays *Glossary* button to open slide-over panel to display definitions of those terms.

7. Info

Clicking the info icon opens a pop-up to display description of the list.

8. Search

Option to narrow down the list by searching record(s) within the list.

9. Filter

Option to narrow down the list by applying filter(s).

10. Print

Option to print the list.

11. Download

Option to download the list in MS Excel or CSV.

12. Applied Search/Filters

The applied search and/or filters are displayed in chips. A chip can be removed to clear the applied search/filter. *Clear All* towards the right of all the chips clears all the applied search/filters.

13. Sorting

Sorting option with some columns to view the list in ascending/descending order of that column

3.1 Overview

Overview tab displays key data of a building along with the summary of related data.

1 ALSO KNOWN AS: 67-35 Kissena Boulevard, 67-37 Kissena Boulevard

2 BUILDING DETAILS:

STATUS Active	REG # 499995	RANGE 67-35-67-37	BN 4455433	BLOCK 6792	LOT 30	CENSUS TRACT 122702
STORIES 7	A UNITS 57	B UNITS 0	CD 8	CLASS E	OWNERSHIP NYCHA	BUILDING ID 811640

3 VIOLATIONS:

NYCHA ADDRESS	CLASS A	CLASS B	CLASS C	TOTAL
67-35 KISSENA BOULEVARD	0	0	2	2
67-37 KISSENA BOULEVARD	0	0	4	4

4 This is a New York City Housing Authority property.

5 See on map

6 Print Building Info

7 Add to Favorites

1. Also Known As (AKAs)

The list of NYCHA addresses is displayed in chips

2. Building Details

Displays basic details of the building

3. Violations

Displays violation information based on Violation Class at designated NYCHA addresses. Clicking a NYCHA address will bring you to a pre-filtered Violations tab. Clicking anywhere else will bring you to the Violations tab.

4. NYCHA Banner

Specifies that this is a New York City Housing Authority property (NYCHA).

5. See on Map

Link to NY City Map that displays searched address on the map.

6. Print Building Info

Option to print *Overview* tab.

7. Add to Favorites

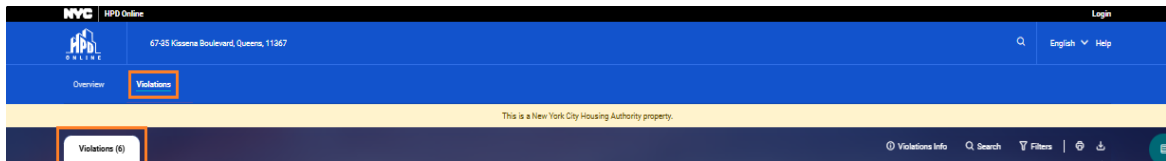
Clicking *Add to Favorites* adds the building to logged-in user's *Favorites* LIST.

If the building is added to the *Favorites*, the label displays *Added to Favorites* and the star icon appears yellow.

3.2 Violations

Violations against the NYCHA building are displayed under the following tab

a. Violations



3.2.1 Violations Tab

Violations tab displays the list of violations against the NYCHA building.

NYC

HPD Online

HPD

Online

67-35 Kissena Boulevard, Queens, 11367

Q

English

Help

Overview

Violations

This is a New York City Housing Authority property.

Violations (6)

Violations Info

Search

Filters

Class A: 0			Class B: 0			Class C: 6		
+	VIOLATION ID	CLASS	ORDER #	NYCHA ADDRESS	APT #	STORY #	REPORTED DATE	VIOLATION DESCRIPTION
✓	19498214	C	670*	67-35 KISSENA BOULEVARD	2B	2	09/06/2025	§ 27-2031 adm code provide hot water at all hot water fixtures in the entire apartment located at apt 2b, 2nd story, 7th apartment from north at east
✓	19498213	C	583	67-35 KISSENA BOULEVARD	2B	2	09/06/2025	§ 27-2026, 2027 hmc: properly repair the source and abate the evidence of a water leak test 2nd base cabinet from west at north wall in the bathroom located at apt 2b, 2nd story, 7th apartment from north at east
✓	19498210	C	550	67-37 KISSENA BOULEVARD	1A	1	09/06/2025	§ 27-2017.3 hmc: trace and repair the source and abate the visible mold condition... tet in the 1st room from north located at apt 1a, 1st story, 6th apartment from east at south
✓	19498211	C	670*	67-37 KISSENA BOULEVARD	1A	1	09/06/2025	§ 27-2031 adm code provide hot water at all hot water fixtures in the entire apartment located at apt 1a, 1st story, 6th apartment from east at south
✓	19498209	C	508	67-37 KISSENA BOULEVARD	1A	1	09/06/2025	§ 27-2005 adm code repair the broken or defective plastered surfaces and paint in a uniform color test in the bathroom located at apt 1a, 1st story, 6th apartment from east at south
✓	19498212	C	508	67-37 KISSENA BOULEVARD	1A	1	09/06/2025	§ 27-2005 adm code repair the broken or defective plastered surfaces and paint in a uniform color jn in the kitchenette located at apt 1a, 1st story, 6th apartment from east at south

Showing 6 of 6 results

Service and Information

Contact

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NYC

Housing Preservation
& Development